

Government of Gujarat
Finance Department
Sachivalaya, Gandhinagar.
Circular No: BNK-102021-Dir(IF)-1-N
Dated. **20 APR 2021**

Read: (1) Proposal of State Level Bankers' Committee dated 15.04.2021

With a view to containing COVID-19 cases in the State of Gujarat, Heads of major PSBs & Private sector banks, Regional Director of RBI, Ahmedabad, Convener, SLBC, Gujarat etc. held a meeting to have an assessment and course of action to be taken with regards to banking activities. Based on the outcome of the meeting, the SLBC has recommended certain steps vide letter referred above. The state government has considered the said recommendations and as a measure to contain the spread of COVID-19, it is hereby decided from 21.04.2021 to 30.04.2021 as under:


1. Banking business for customers shall be undertaken from 10.00 am to 2:00 pm
2. Bank branches and its offices shall provide only essential services to customers and preference shall be given to Sr. Citizens. The essential services will include cash deposit, cash withdrawal, RTGS & Remittances including Clearing etc. Any call given by the government shall be given priority.
3. Staff strength in branches/administrative offices shall be curtailed by 50% by adopting alternate days working/work from home etc. to minimize the risk of spread of pandemic.

Banks shall ensure adequate cash in ATMs and encourage the customers to use Digital Payments modes.

In addition to the above, guidelines relating to COVID-19 Pandemic issued by the Government of India, Government of Gujarat and all other local Competent Authorities shall also be strictly adhered to and Covid Appropriate Behaviour to be Strictly observed by all concerned.

This issues with the approval of the competent authority on note dated 20.04.2021 on even number file of this Department.

By order and in the name of Governor of Gujarat,


(Dilip Thaker)
Director (Institutional Finance) &
Deputy Secretary to Government

Copy through e-mail to: -

Chief Principal Secretary to Hon. Chief Minister, SS-1, Sachivalaya, Gandhinagar
Personal Secretary to Hon. Deputy Chief Minister(Finance), SS-1, Sachivalaya, G'nagar
PS to Additional Chief Secretary, Home Department, Sachivalaya, Gandhinagar
PS to Additional Chief Secretary, Finance Department, Sachivalaya, Gandhinagar
PS to Additional Chief Secretary, General Admn. Department, Sachivalaya, G'nagar
Secretary (Economic Affairs), Finance Department, Sachivalaya, Gandhinagar
Secretary (Expenditure), Finance Department, Sachivalaya, Gandhinagar
Director of Information (Gujarat State), Dr. Jivraj Mehta Bhavan, Gandhinagar
Regional Director, Ahmedabad Region, Reserve Bank of India, Ahmedabad
Convener, State Level Bankers' Committee, Ahmedabad
All Collectors and District Magistrates
Branch Select File